Would you believe you can do this all from your desk?

Getting the Right People to the Right Place at the Right Time.

130 Kansas City St
Suite 110
Rapid City, SD 57701
Phone: 605-718-2911

Do you want to help save lives? Do you have a desire to serve your community? Do you have a passion for helping others?

Our Organizational Values:

People — Create a positive and inclusive environment that fosters a positive team atmosphere.

Nurture — Take care of and support staff members.

Growth — Promote and provide knowledge and training.

Teamwork — Foster a positive and inclusive environment that fosters a positive team atmosphere.

Compassionate and Patient Service — Provide consistent, reliable, high standard of service.

Consistent, Reliable High Standard of Service — Provide consistent, reliable, high standard of service.

Positive Reputation Through Integrity and Reliability — Build a positive reputation through integrity and reliability.

Understanding and Patient Service — Provide consistent, reliable, high standard of service.

Do you want to help save lives?
IT ALL STARTS WITH A PHONE CALL...

DUTIES:
- Answer emergent and non-emergent calls for Law Enforcement, EMS and Fire
- Gather accurate information from callers to be relayed to first responders
- Assist with multiple agency requests
- Dispatch appropriate agencies to calls for service
- Monitor units while dispatched
- Fulfill requests for responding units
- Assist callers with life saving techniques including CPR
- Provide a communication line between the public and first responders

LAW ENFORCEMENT
- Rapid City Police Department
- Pennington County Sheriff’s Office
- South Dakota Highway Patrol
- Box Elder Police Department
- Jackson County Sheriff’s Office
- South Dakota Game Fish and Parks
- Badlands National Parks Service

FIRE AND EMERGENCY Medical Services
- Rapid City Fire Department
- 7 Rapid City Stations
- 27 Volunteer Fire and Medical Responders in Pennington and Surrounding Counties

Benefits:
- Competitive Pay
- Paid Vacation
- Paid Sick Leave
- Paid Holidays
- Medical
- Dental
- Retirement

Certifications:
- South Dakota 911
- Emergency Medical Dispatch
- Emergency Fire Dispatch
- CPR

Requirements:
- High school diploma or GED
- Type at least 40 wpm
- Able to multitask
- Work rotating 8/10/12-hr shifts
- Willing to be part of a dedicated team